



## The City of Leon Valley Launches New Citizen Engagement Mobile App

Leon Valley is excited to launch “MyLeonValley”, a new mobile citizen engagement application powered by [GOGov](#). This application puts the power of city hall in the palm of your hand.

The app allows residents to have a direct line of communication to request services and report issues such as potholes, graffiti and more. The app will also be a great source of information with links to the city website, news, and ongoing events.

City staff will leverage powerful dashboards and reporting tools to identify hot spots, increase productivity, streamline communications, and prioritize projects.

“With an average of 30 requests a month, the goal of the new application is to make it easier for residents to use and communicate their concerns. The MyLeonValley application features a mapping system that will help City staff work towards a more proactive approach and become more efficient. The application is available as a button on the City website or free to download on your mobile device.” – City Manager Crystal Caldera

To download the free app, go to the Apple App Store or Google Play Store and search “MyLeonValley” to find the app.

***The City of Leon Valley was incorporated on March 31, 1952, and is home to 11,000 plus residents. The City of Leon Valley strives to provide our community with a superior quality of life by balancing social equity, environmental stewardship, and economic development to achieve sustainability.***

The heart of Leon Valley lies along State Highway 16, also known as Bandera Road. Leon Valley is quickly becoming one of the metropolitan areas dedicated to a superior quality of life for residents and visitors. Located in northwest Bexar County and surrounded by San Antonio, we offer both "small town hospitality and big city advantages". As a full-service city, we offer the small-town hospitality of prompt and professional services, and community-wide events

### **About GOGov**

GOGov is a leader in providing providing software and apps to local governments of all sizes. GOGov specializes in providing CRM, Code Enforcement, Citizen Notifications and Mobile software. We built our software from the ground up working with the departments and staff that now use our products every single day. Learn more at [www.gogovapps.com](http://www.gogovapps.com)

While the MyLeonValley application has officially launched please know it will continue to undergo improvements and modifications, so your patience as a user is greatly appreciated. Report any issues or concerns to [c.miranda@leonvalleytexas.gov](mailto:c.miranda@leonvalleytexas.gov).