

PUBLIC NOTICE Graffiti Abatement on Tiger Sanitation Dumpsters City of Leon Valley

Notice to Leon Valley Business Owners Regarding Graffiti on Tiger Sanitation Dumpsters

The City of Leon Valley has been in communication with Tiger Sanitation regarding protocols for graffiti abatement on their dumpsters located at local businesses. Tiger Sanitation has clarified the following procedures and options for addressing graffiti:

Who Can Request a Dumpster Swap for Graffiti Removal

Only the following parties are authorized to request a graffiti-related dumpster swap:

- The business owner
- A designated business employee
- The City of Leon Valley (on behalf of the business)

Graffiti Removal Options Provided by Tiger Sanitation

Tiger Sanitation offers the following two options for abatement:

- 1. Dumpster Swap (First Swap is Free)
 - The first swap to replace a graffiti-tagged dumpster is typically complimentary.
 - Each additional request for a dumpster swap is subject to a \$125.00 service fee.
- 2. Paint Over the Graffiti
 - As an alternative, business owners may paint over the graffiti themselves.
 - Tiger Sanitation has specified the use of KONA BROWN oil-based paint for this
 - This option avoids the \$125.00 swap fee.

Important Note About Reporting

Residents cannot submit dumpster graffiti complaints directly to Tiger Sanitation on behalf of private businesses. Instead:

- Suspected graffiti violations on dumpsters should be reported to Leon Valley Code Enforcement.
- Submit a code compliance request via:
 - City's MyLeonValley Request Form online;

 - Use the MyLeonValley App; Call code enforcement at (210) 684-1391 etx. 229 or 230; or
 - Come into the city hall in person.
- Upon receipt of a report, the City will notify the business owner of the graffiti and provide the abatement options listed above.

Respectfully,

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