



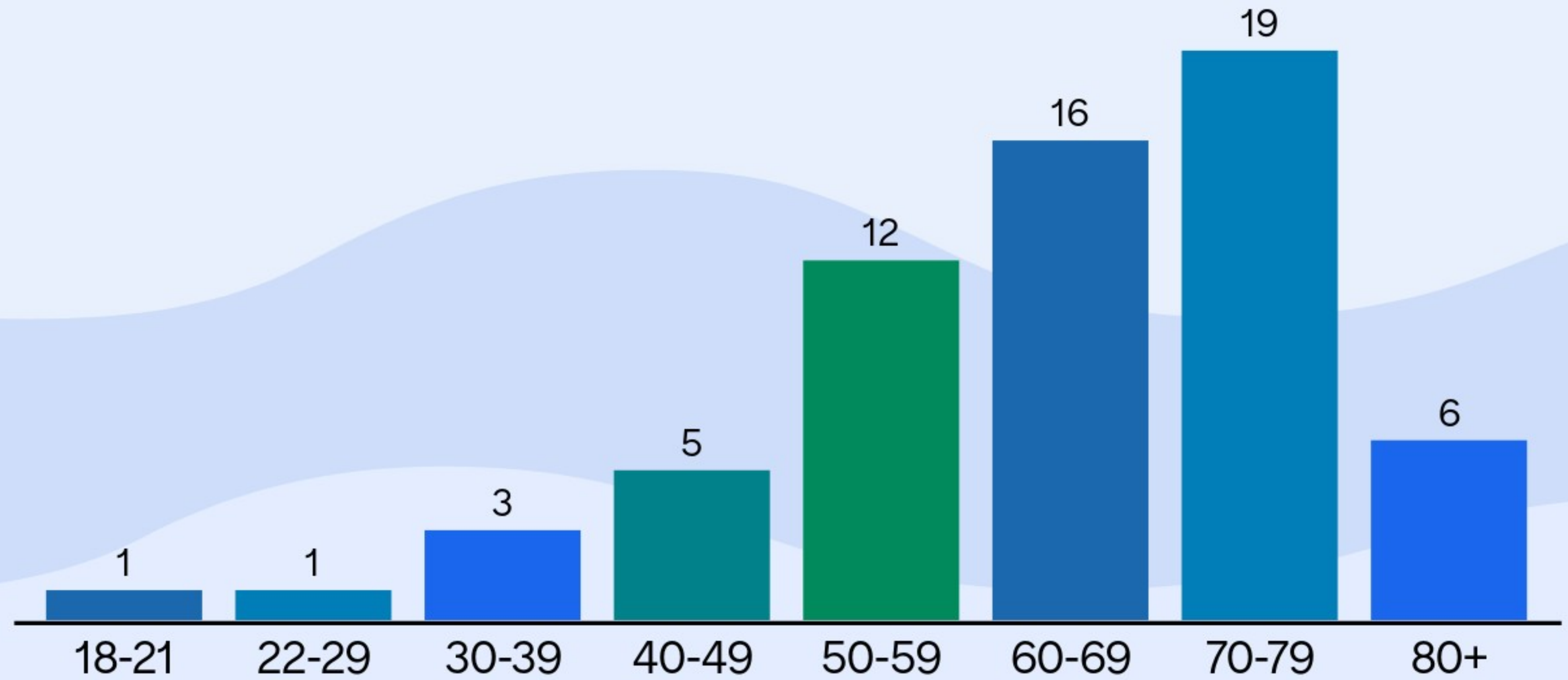
Solid Waste Survey

Town Hall Meeting
1/27/2024

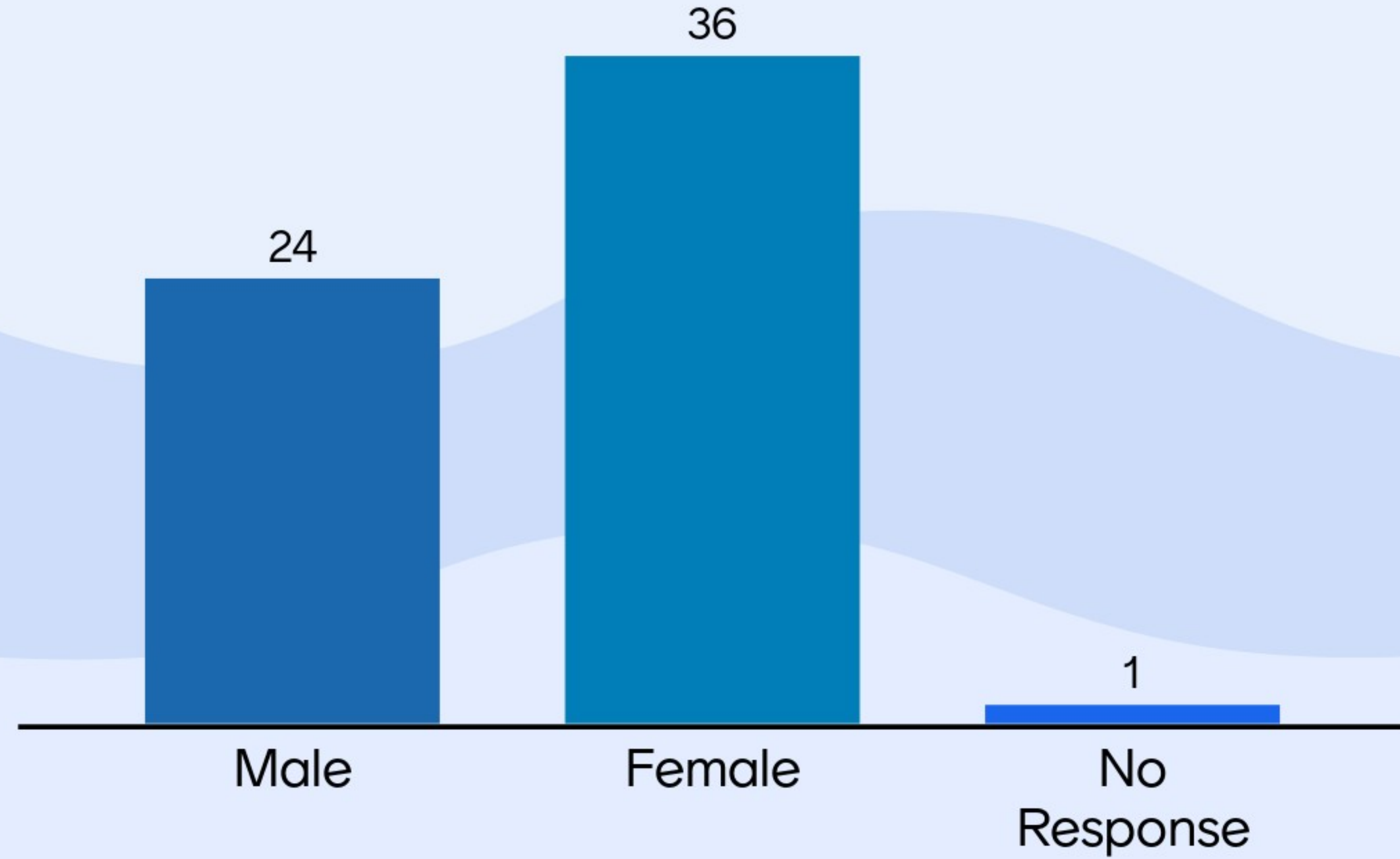
Demographic Questions



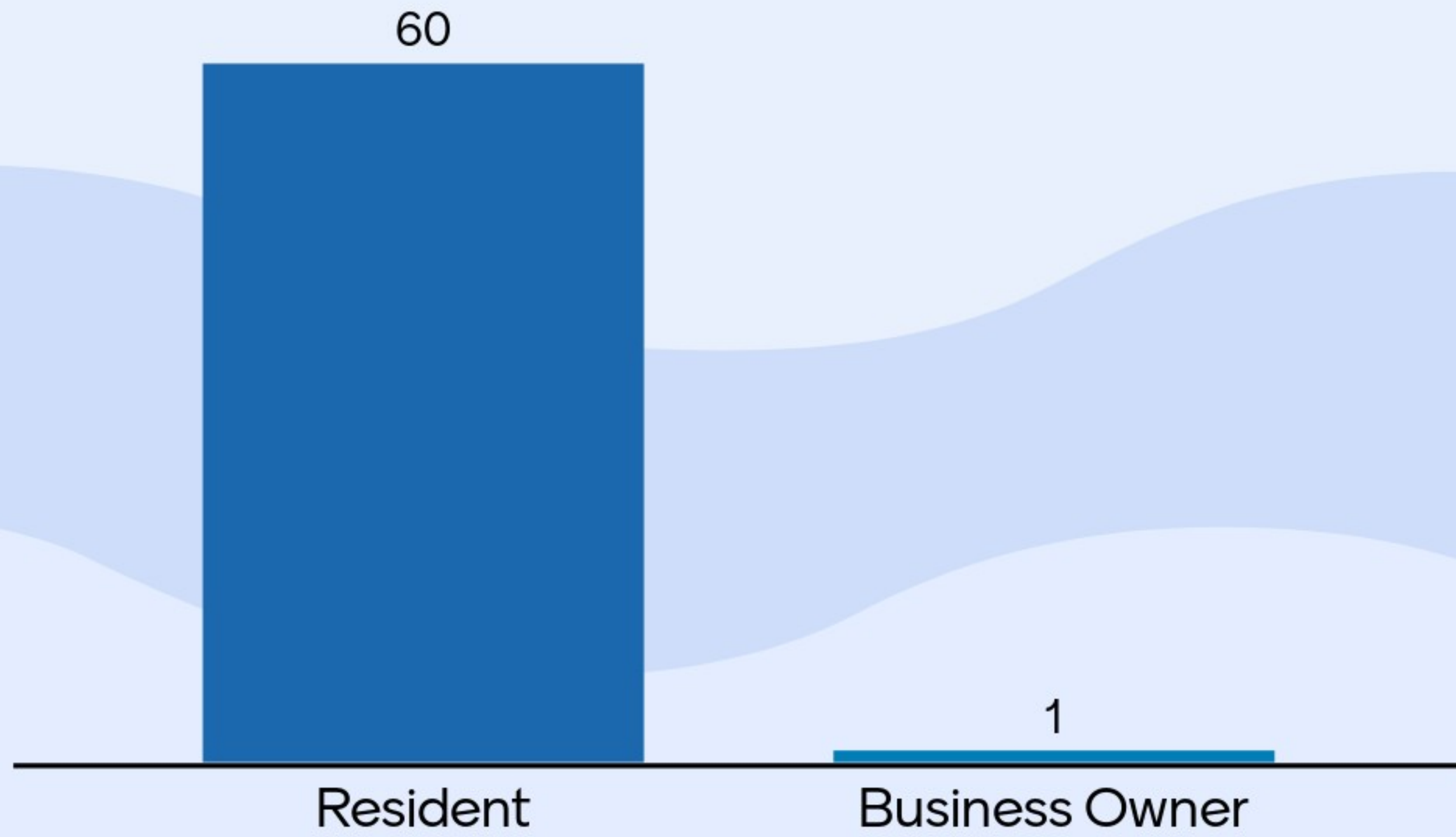
What is your age range?



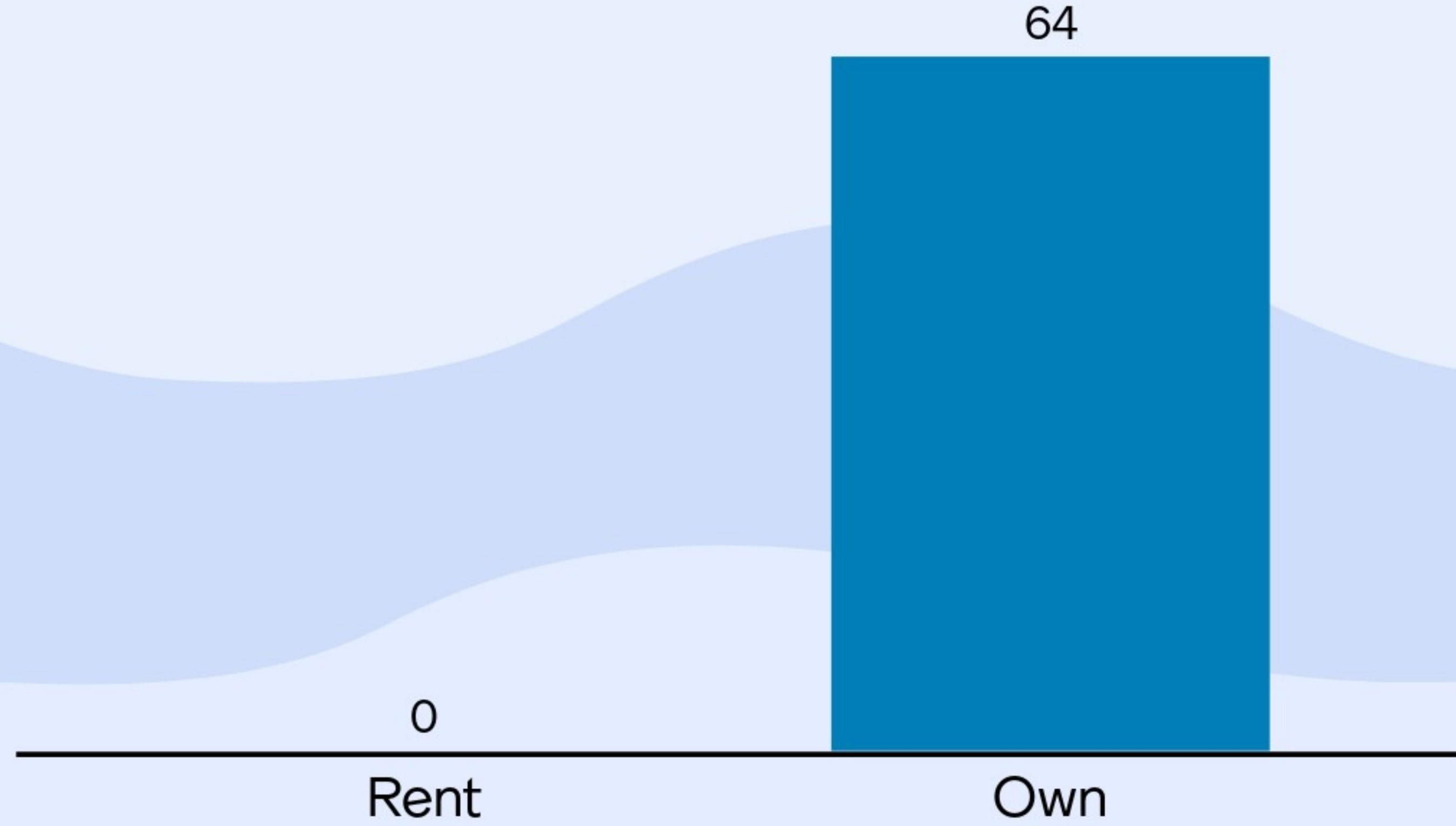
What is your Gender?



Are you a Resident or Business Owner?



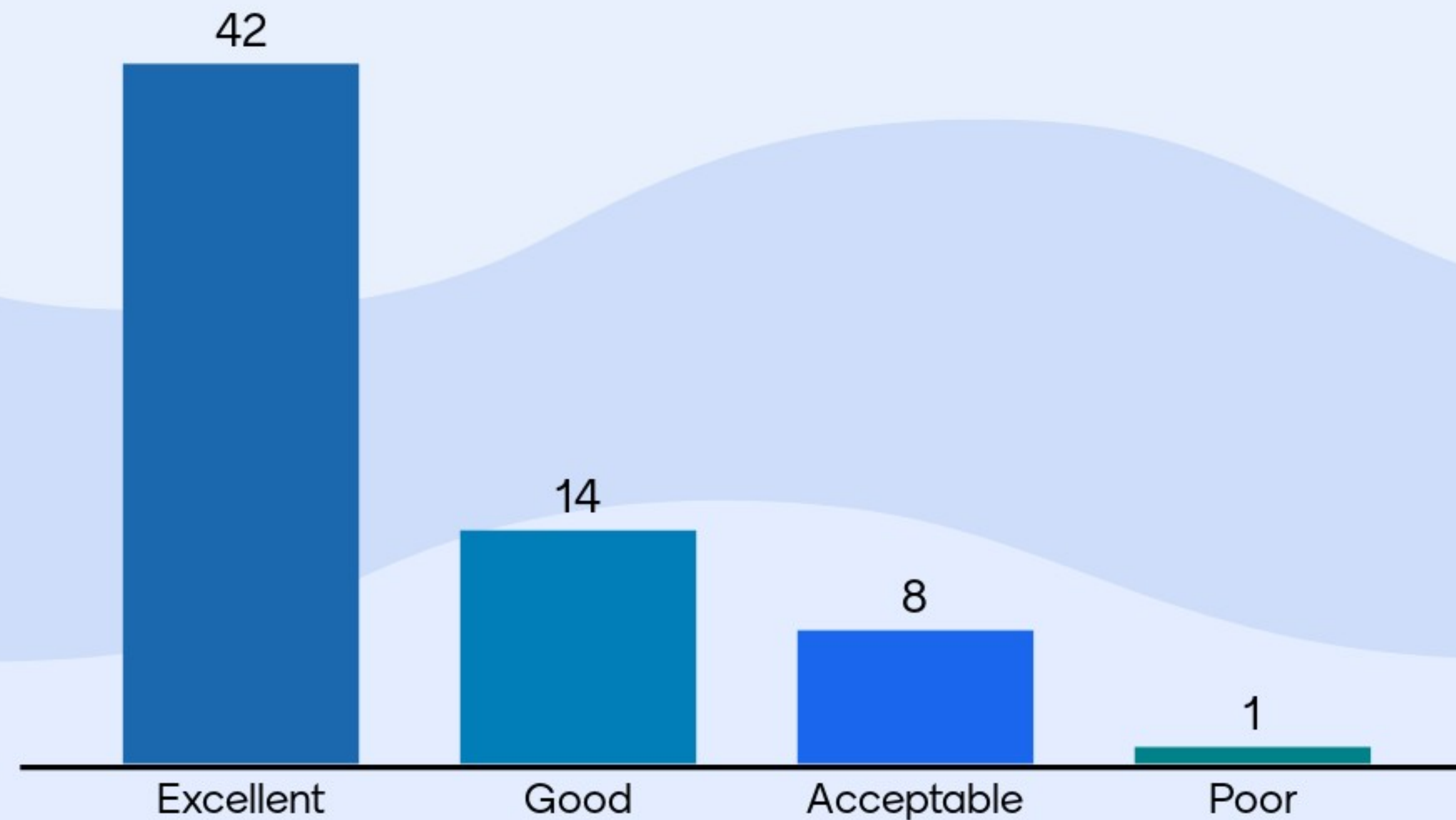
Do you rent or own your home?



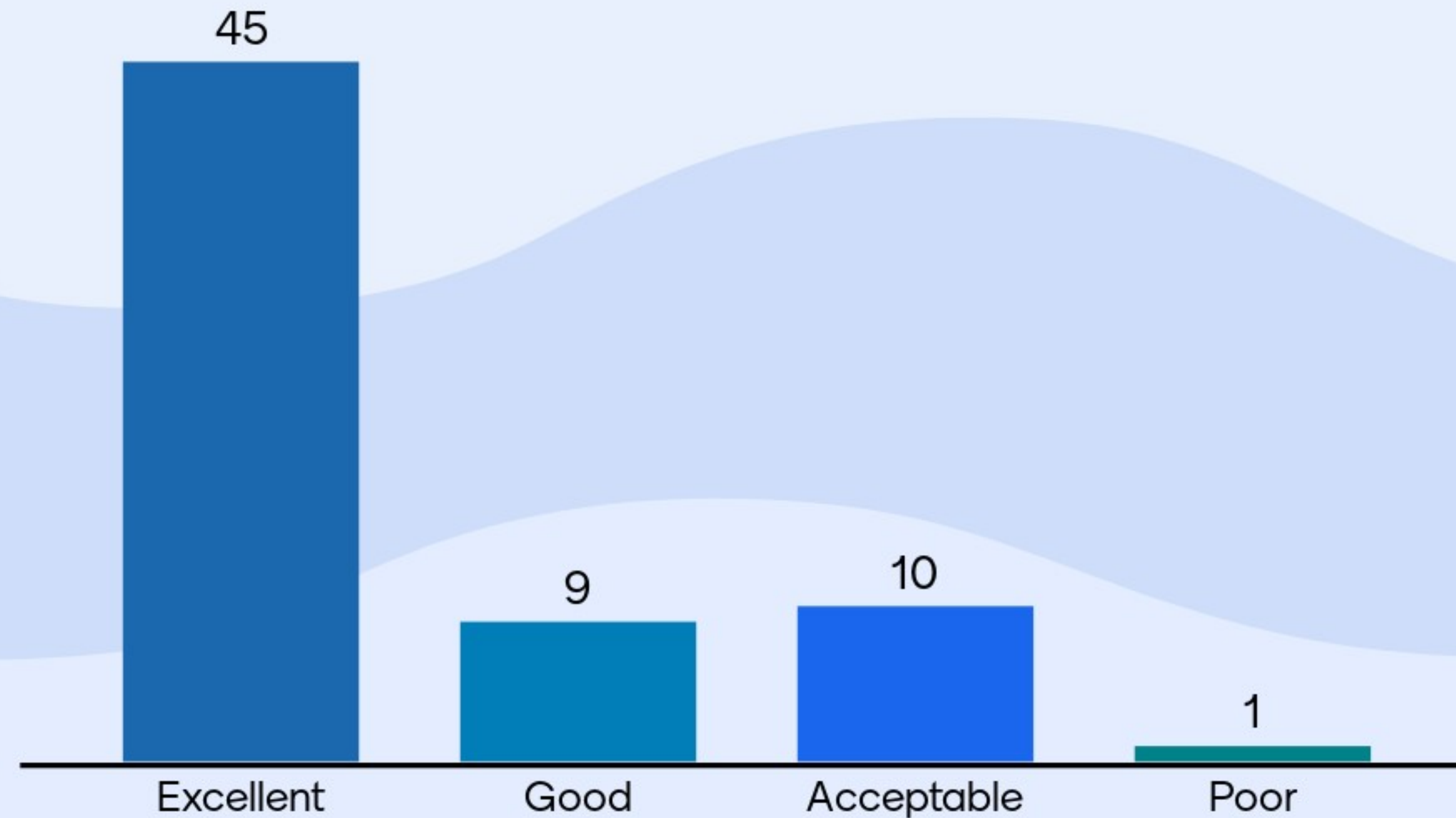
Current Services



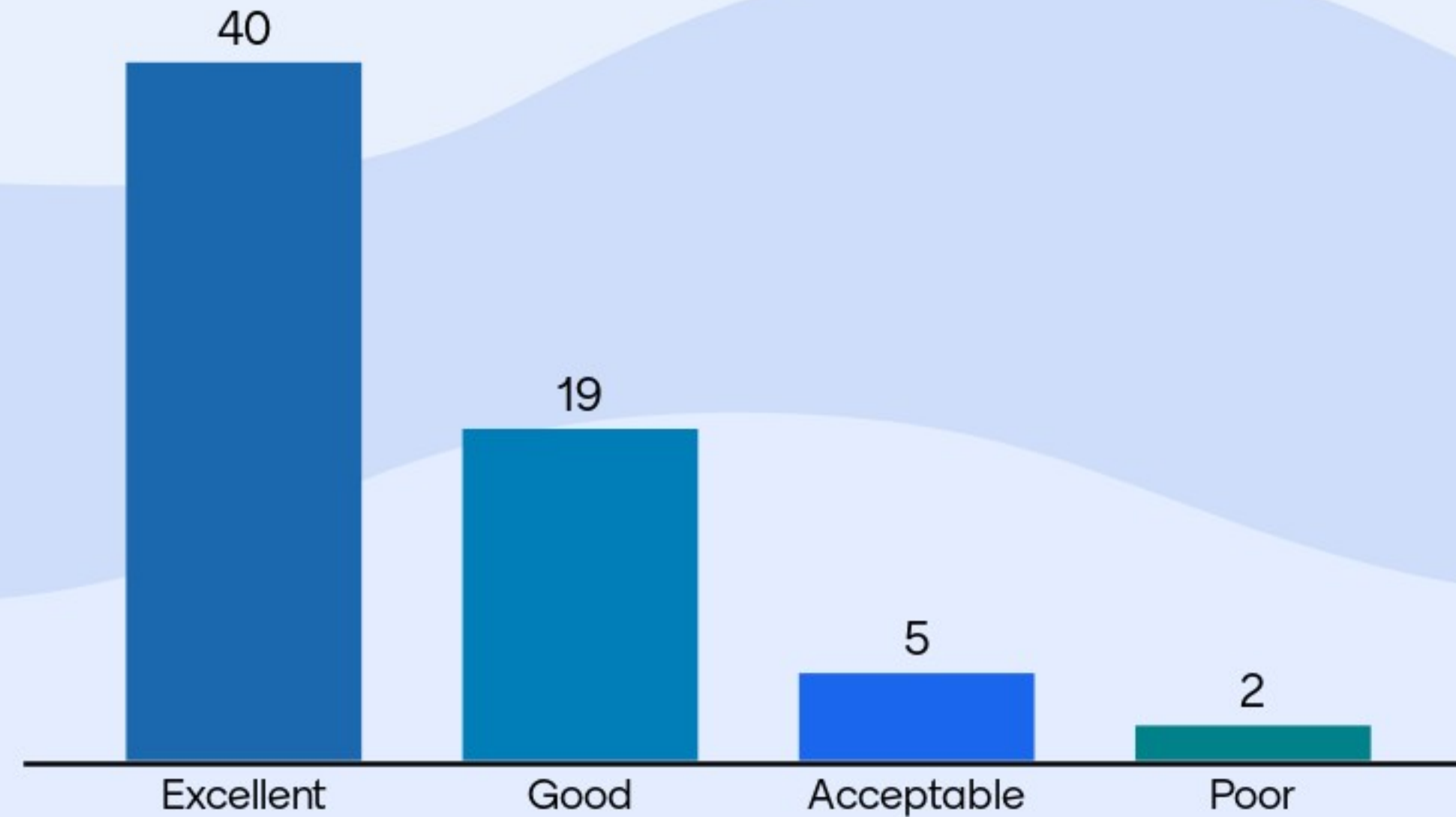
Garbage Collection (reliable, picked up on scheduled day, neat, complete)



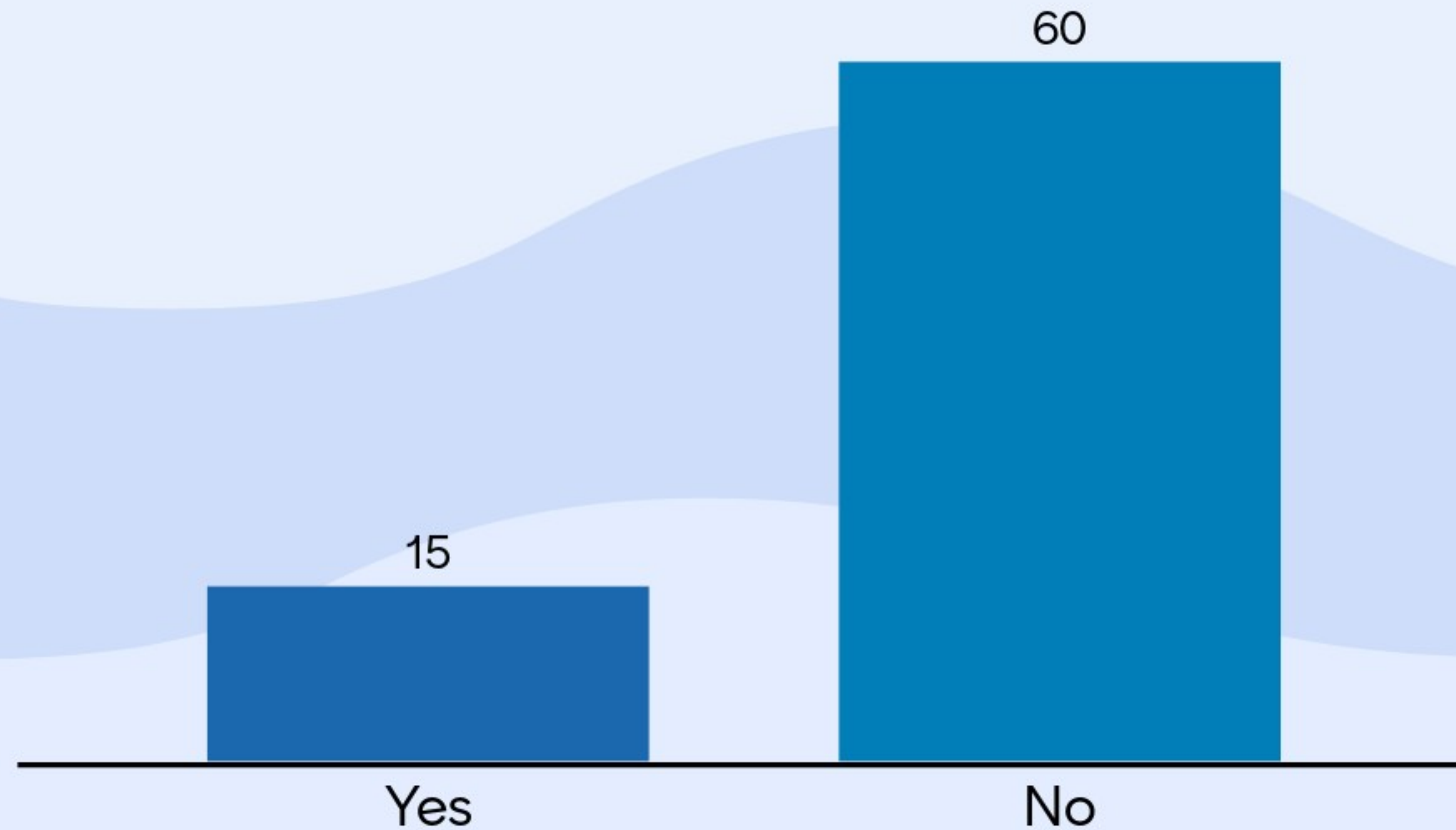
Recycling Collection (reliable, picked up on scheduled day, neat, complete)



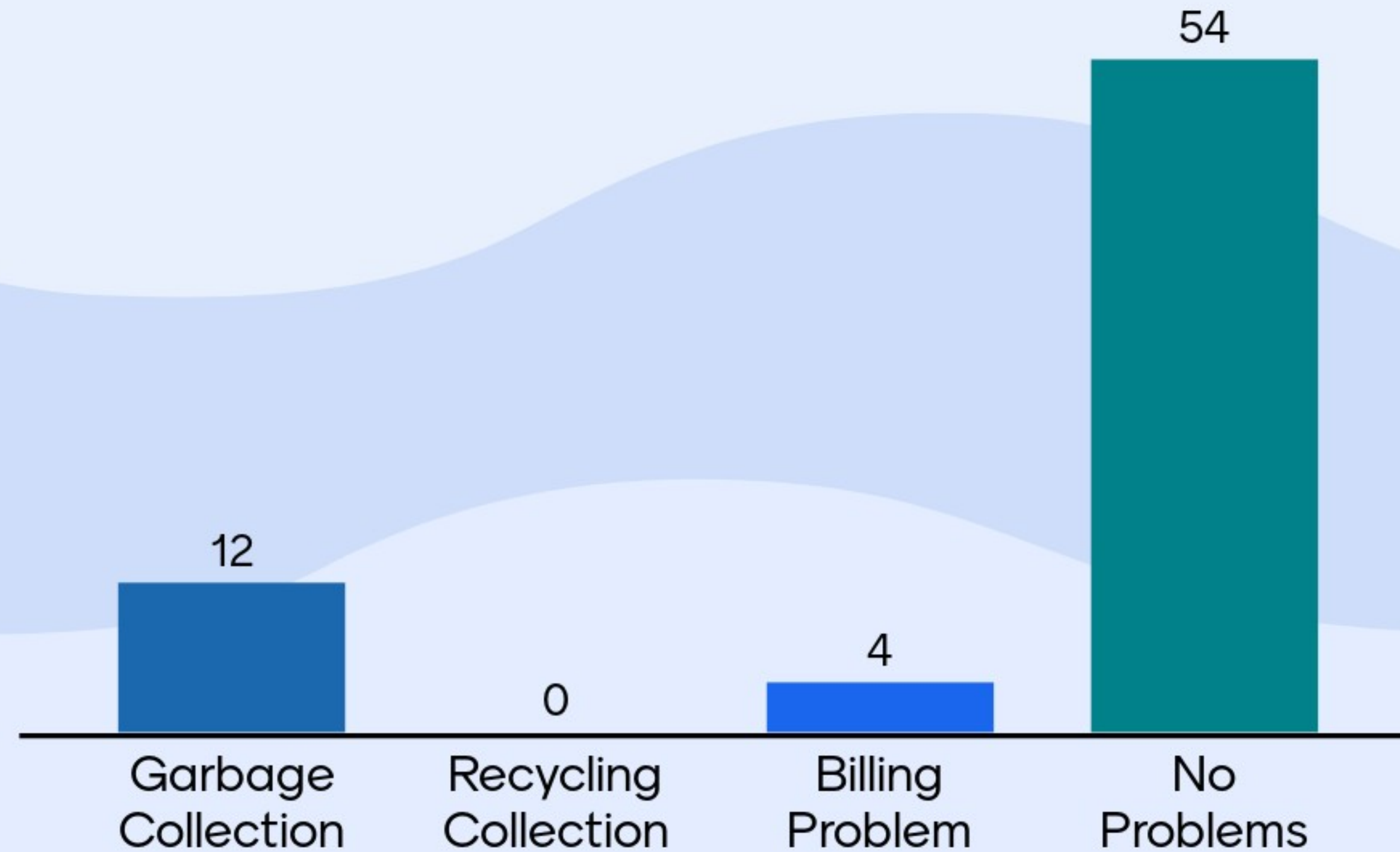
Customer Service (complaints handled courteously, bills received and processed appropriately)



In the past year, have you made a complaint about your solid waste service?



If yes, please indicate what the complaint was about (choose all that apply).



If you have a complaint that was not listed in the previous slide , please state what your complaint is?

None

None

N/A

None

None

None

None

N/A

If you have a complaint that was not listed in the previous slide , please state what your complaint is?

Bulk pickup

None

Bulk pickup - nickel and dime us!

Nine

None

None

Missed garbage collection

NA

If you have a complaint that was not listed in the previous slide , please state what your complaint is?

None

None

None

N/A

N/A

None

NA

We need compost bin for leaves and branches

If you have a complaint that was not listed in the previous slide , please state what your complaint is?

N/a

NA

None

None

N/A

N/a

None

N/A

If you have a complaint that was not listed in the previous slide , please state what your complaint is?

None

Na

Solid waste pick up was not that great

Not applicable

bulk pick up. Evan Bohl's fault

Garbage can lid is broken and hasn't been replaced

None

None

If you have a complaint that was not listed in the previous slide , please state what your complaint is?

They go beyond helping citizens with disabilities

I wish Tiger would offer a can to collect brush ie. Tree limbs , pizza boxes etc.

Bulk pickup

Brush pickup should be scheduled farther apart

N/a

Trash container damaged by automated trash pick up truck

Large item pickup is a month too early, spring and fall. Spring cleanup should be March.

Need smaller bins

If you have a complaint that was not listed in the previous slide , please state what your complaint is?

NA

Complaint with leftover brush pickup & debris left behind.
Also prefer pickup in March not Feb

NA

Tiger has missed and also left some of my bulk pickup. Waste management always picked up everything.

Bulk pickup

Brush pickup should be scheduled farther apart

None

Brush pu shld be March

If you have a complaint that was not listed in the previous slide , please state what your complaint is?

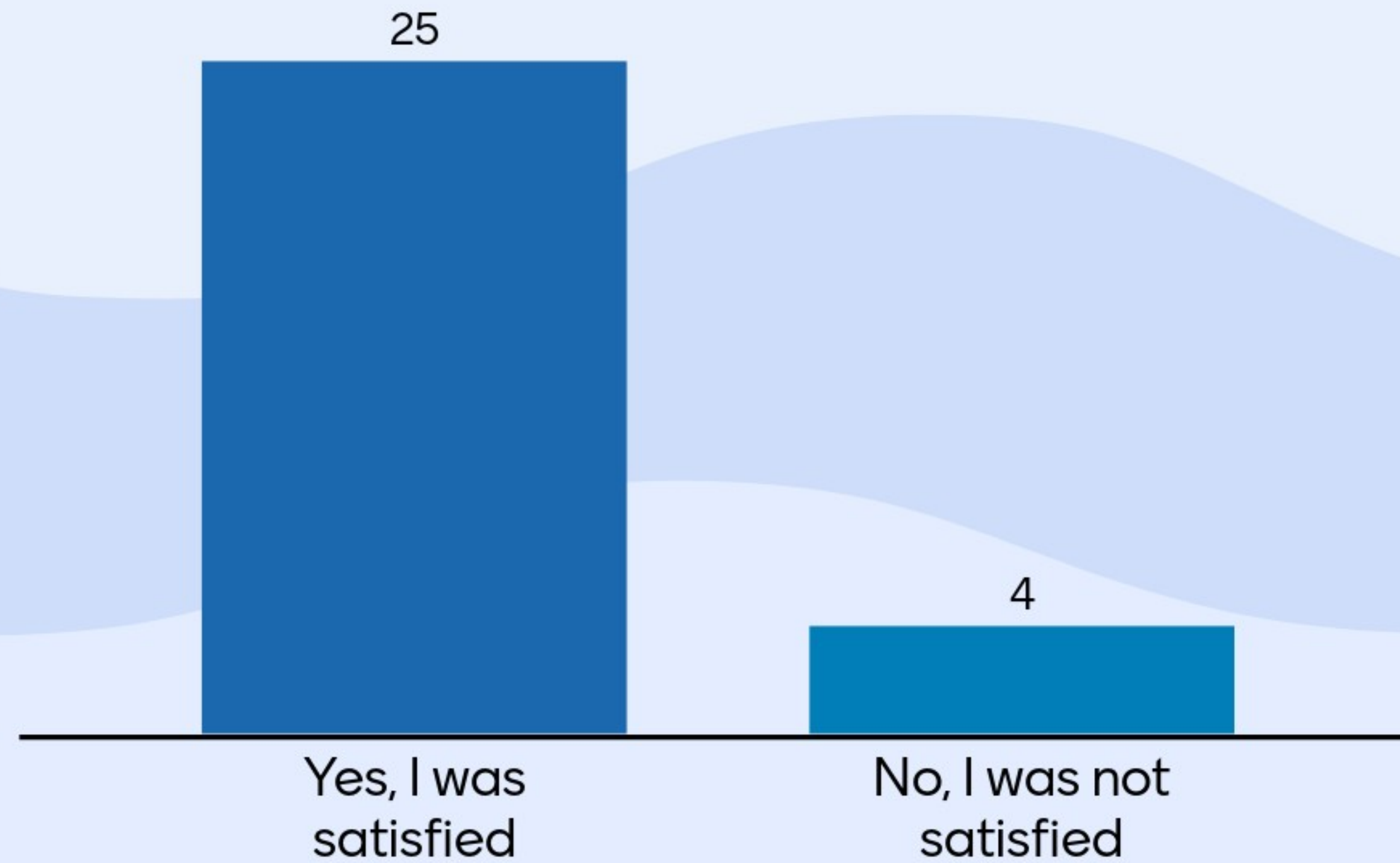
NA

Brush pick up. Should be scheduled farther apart

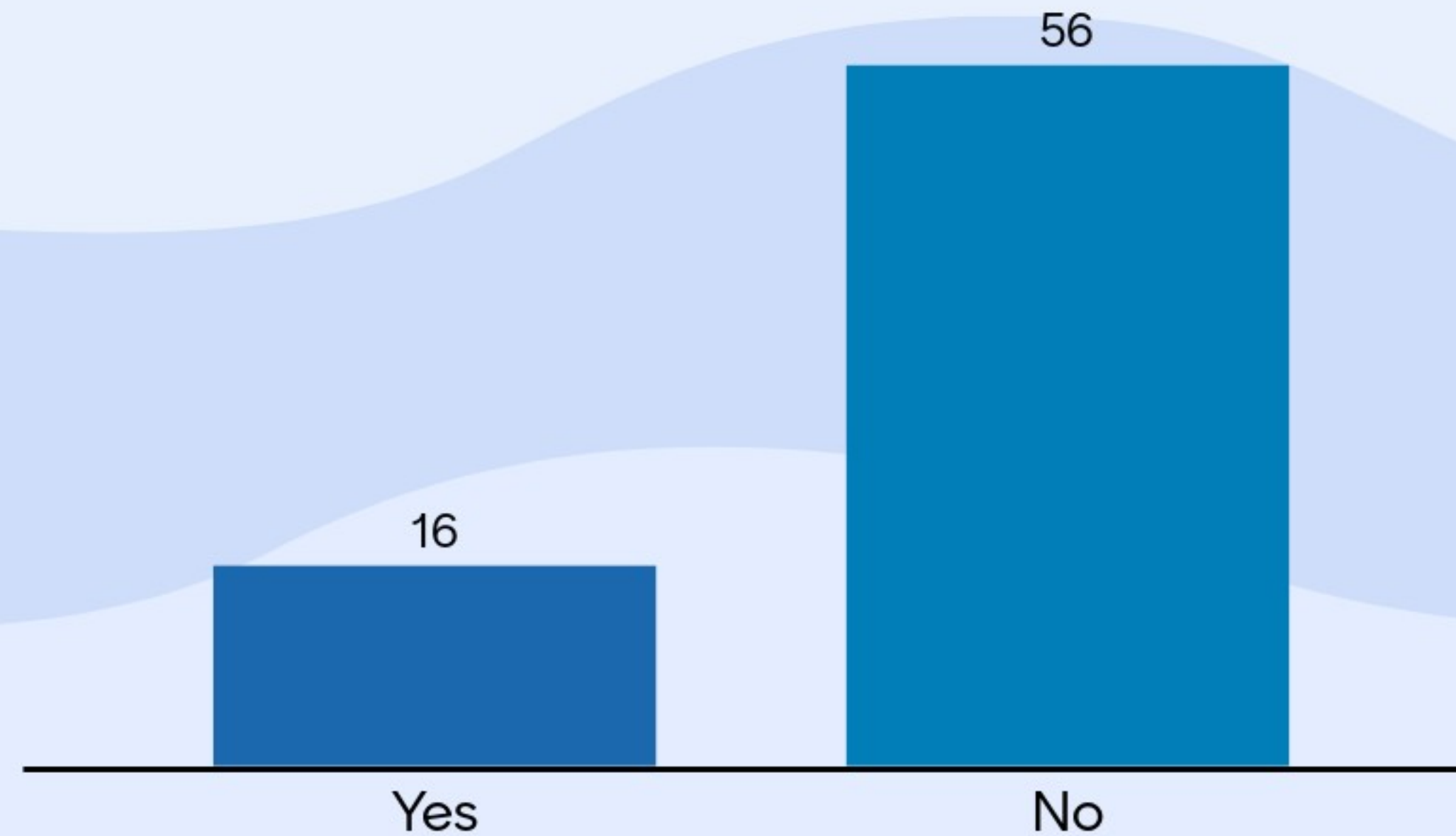
Brush pu should be in March

Need a smaller green garbage can. Tow requests have been answered that they have no more. I used the small green box we had originally but they will not accept that means of green disposal anymore

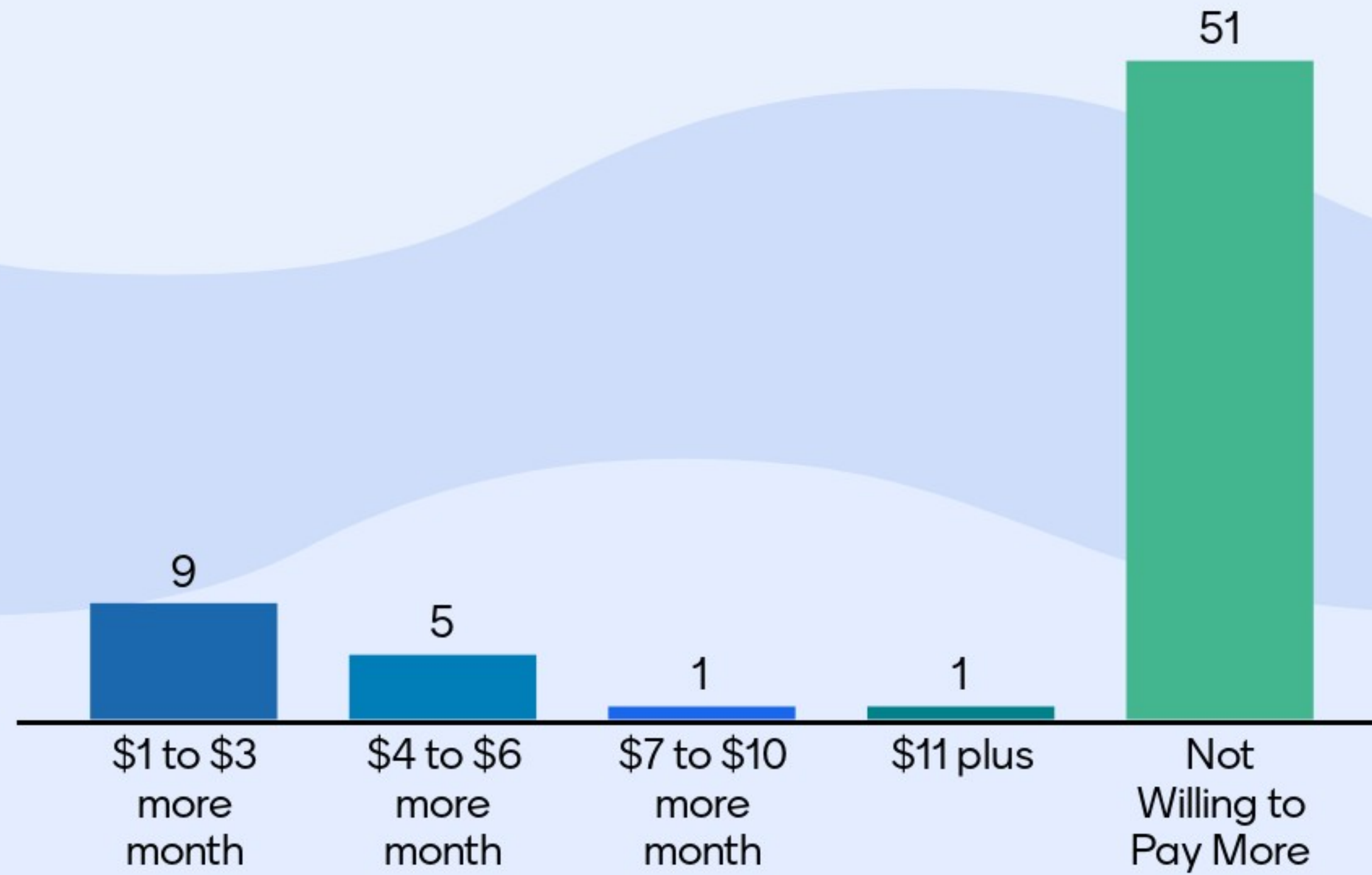
If you had a complaint were you statisfied with the way your complaint was handled?



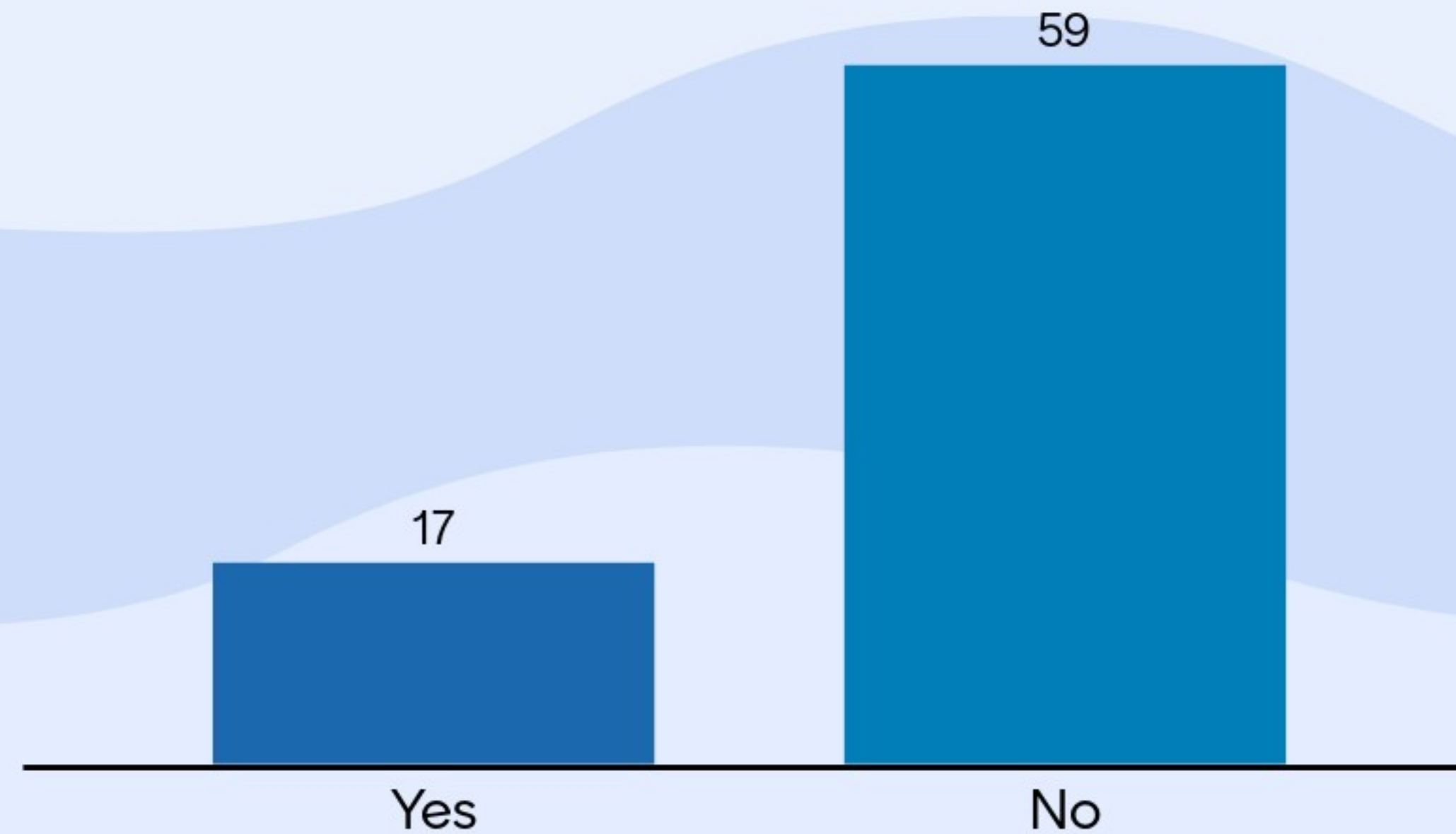
Currently, the City has once a week trash collection service. Would you be willing to pay more for twice a week service?



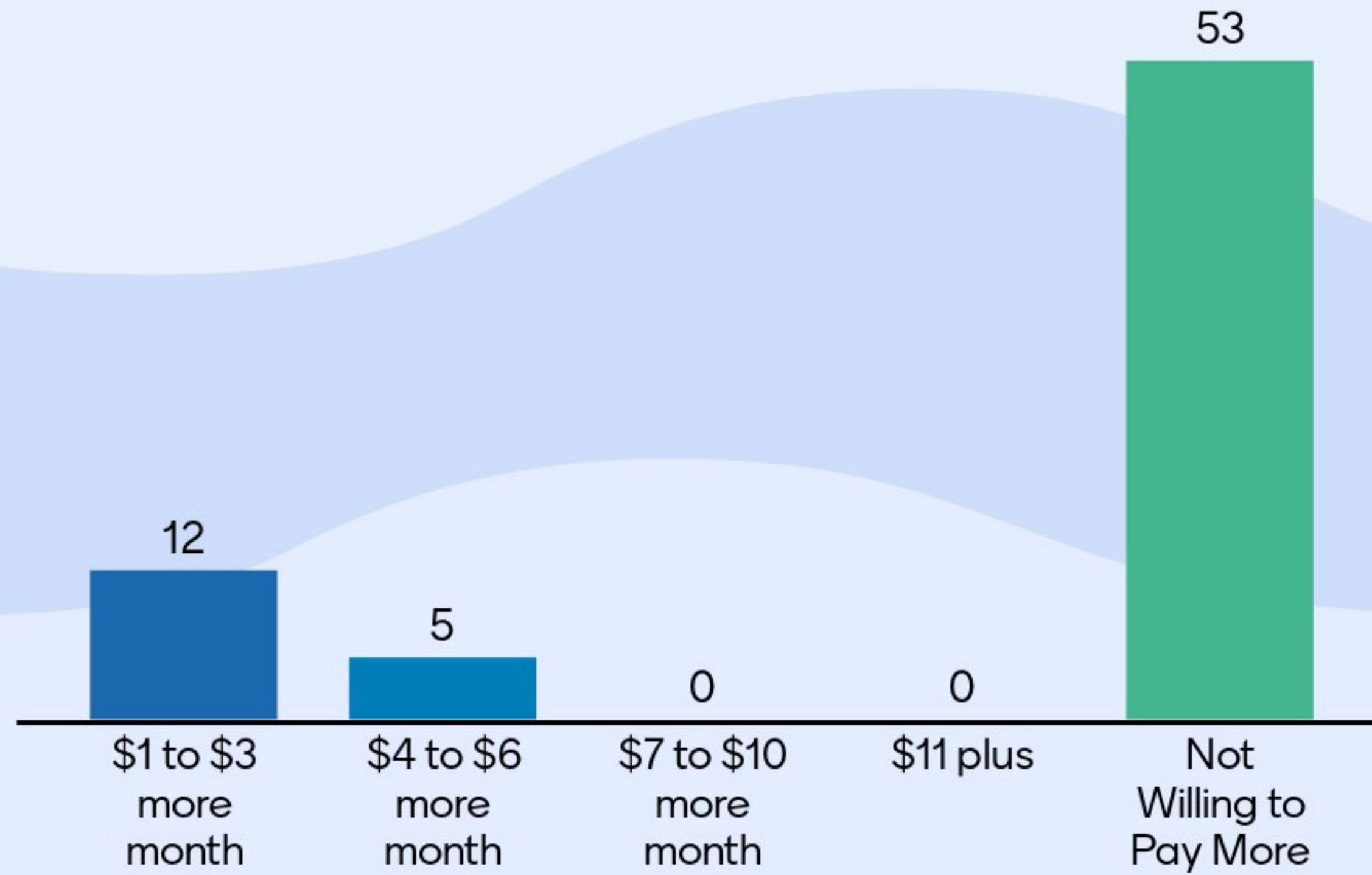
If you are willing to pay more, how much more?



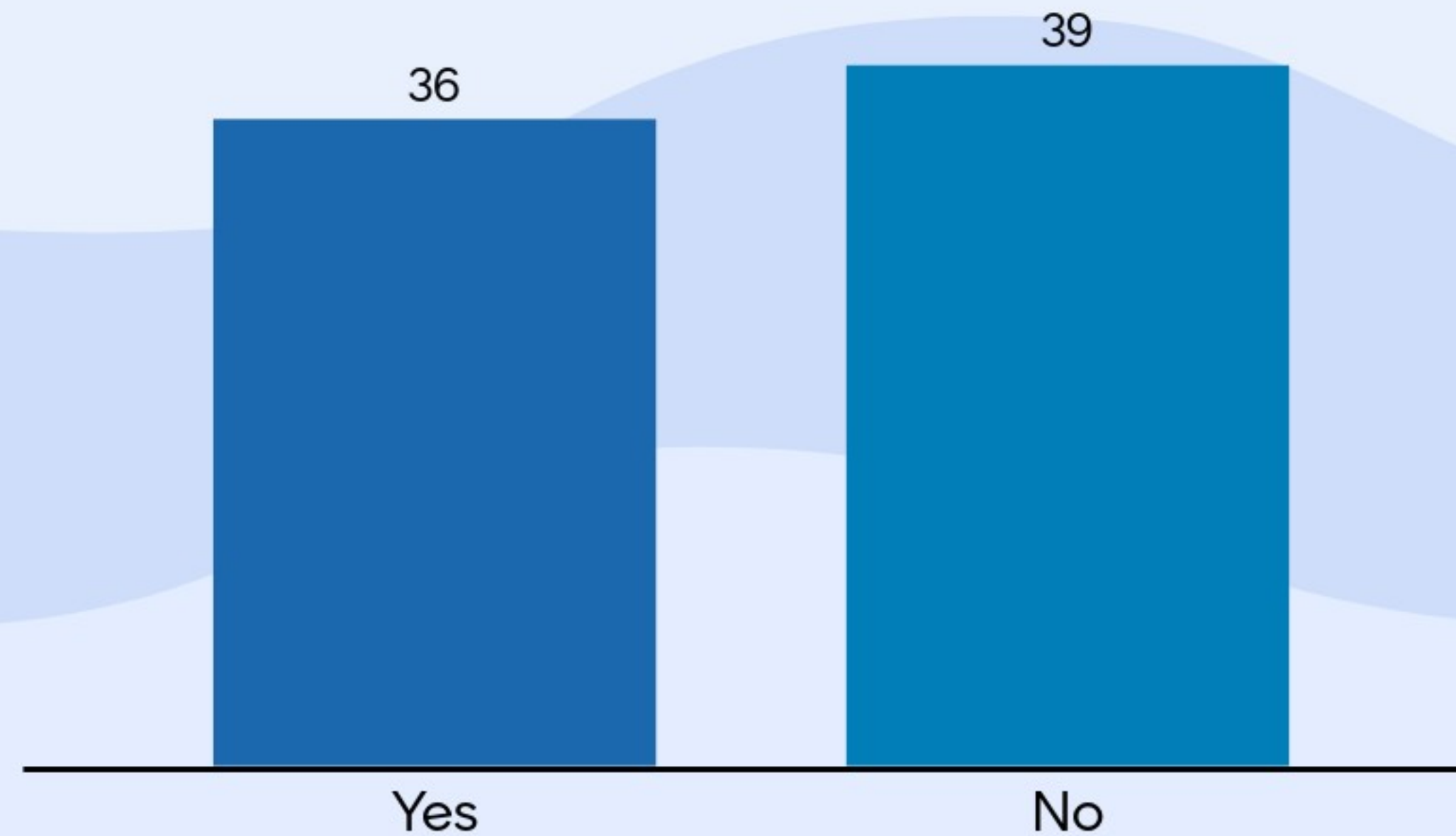
Twice yearly, the city has large item disposal of up to 8 cubic yards. Would you be willing to pay more for 16 cubic yards?



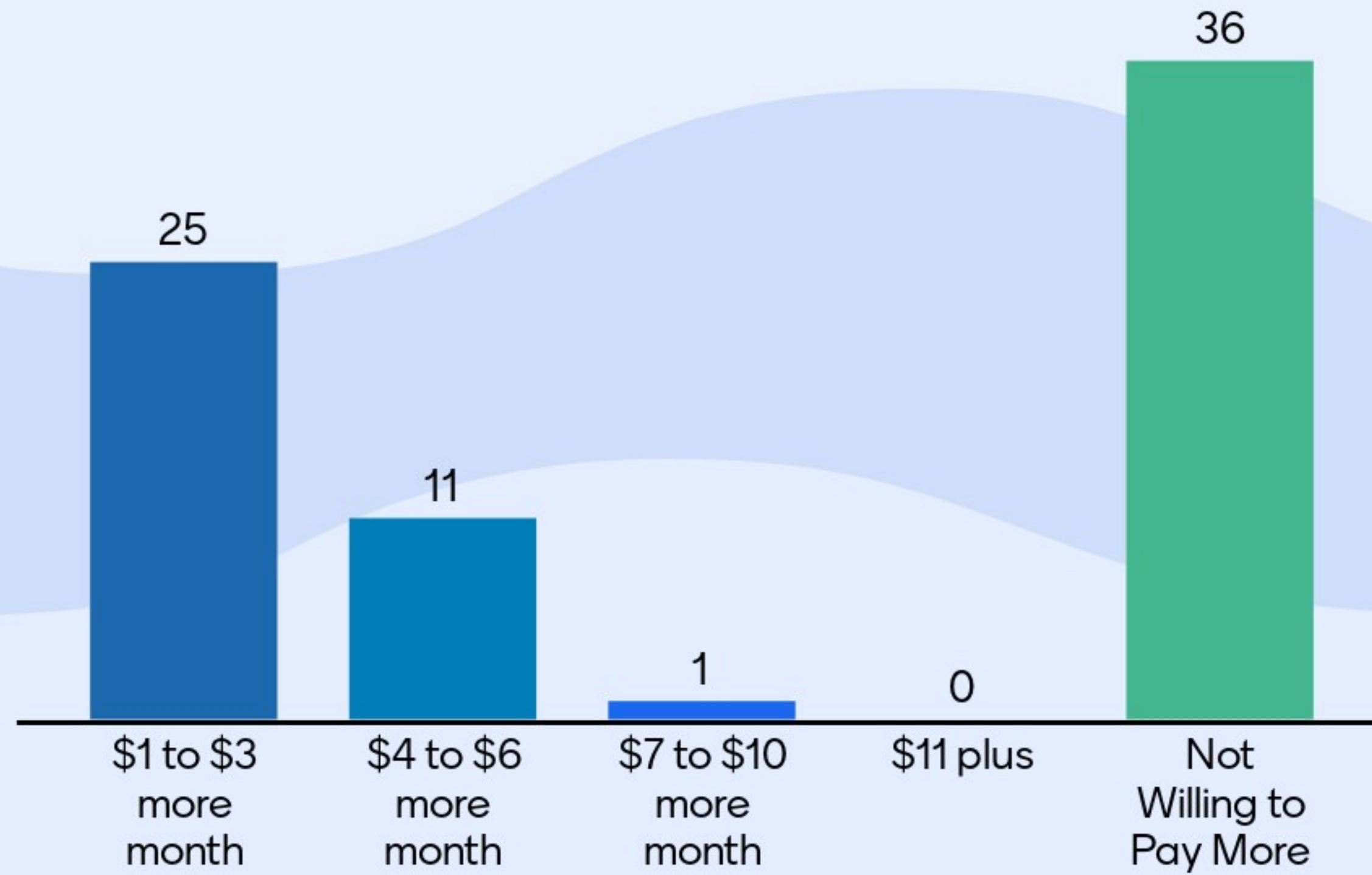
If you are willing to pay more, how much more?



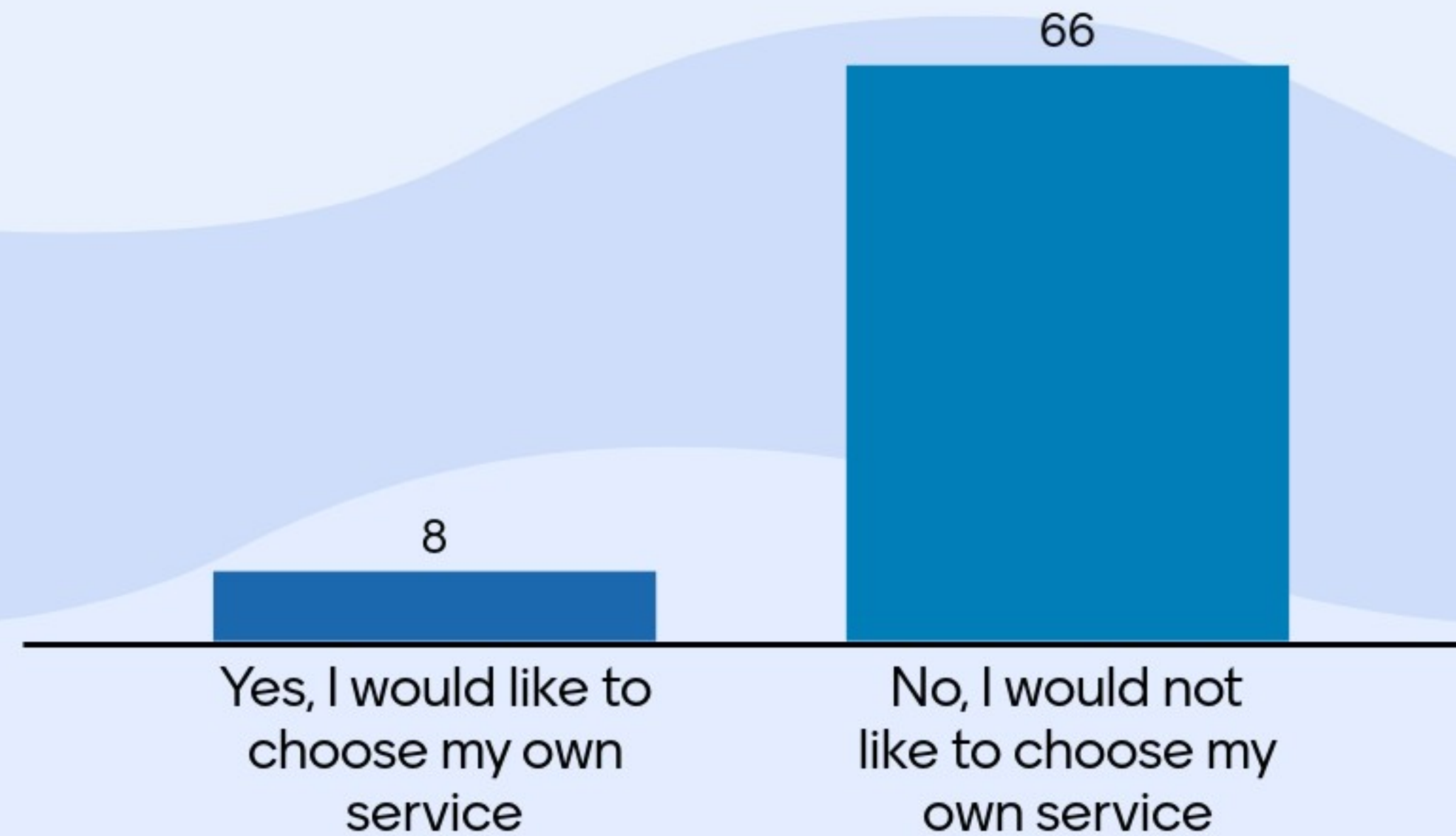
Currently, the City does not have organic waste disposal -Soiled food containers, food waste, Yard trimmings. Would you be willing to pay more?



If you are willing to pay more, how much more?



Would you prefer to choose your own trash and recycling service and the city no longer contracts out for these services?



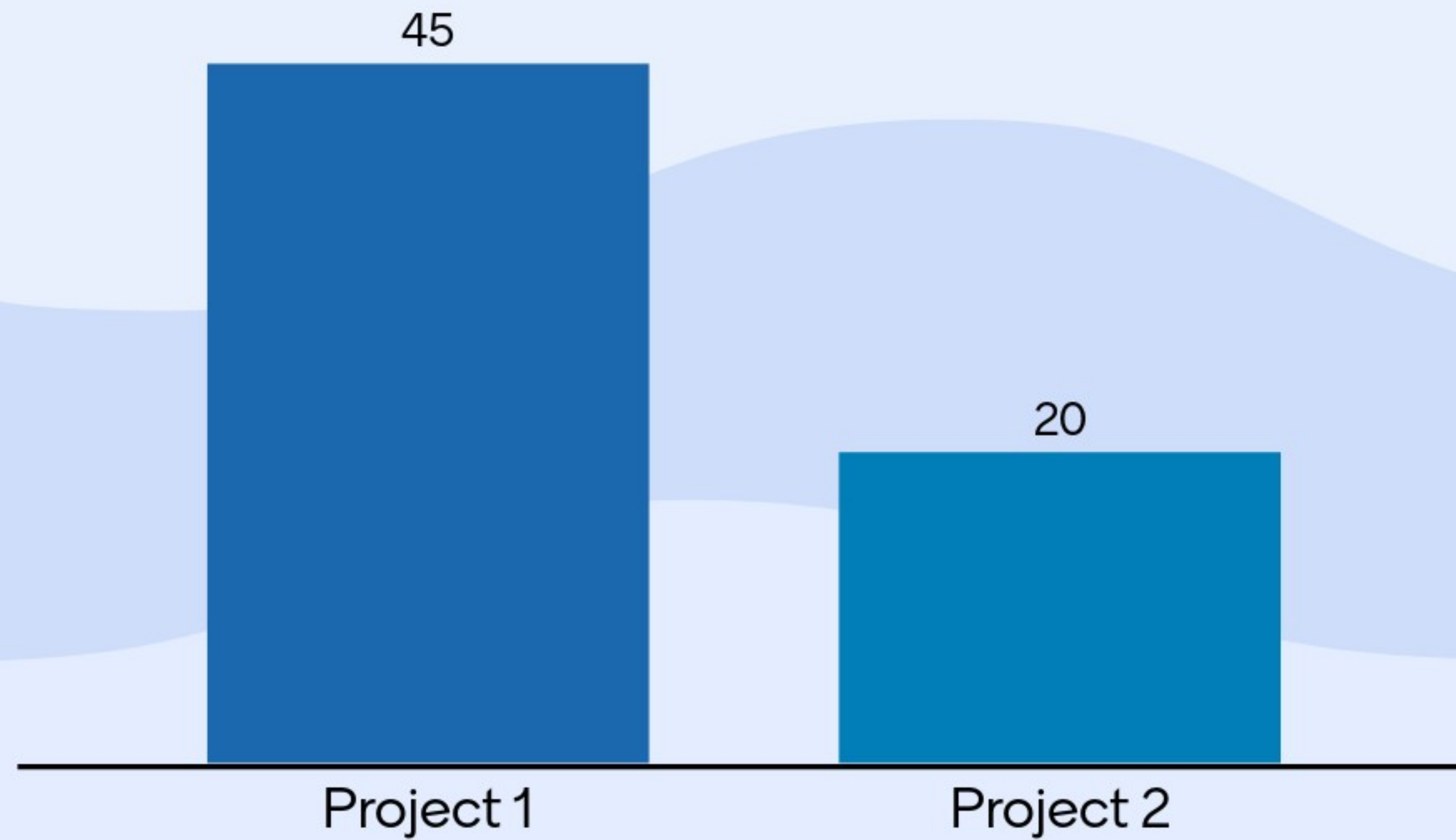
Tell us anything you would like us to know about your solid waste service?

85 responses

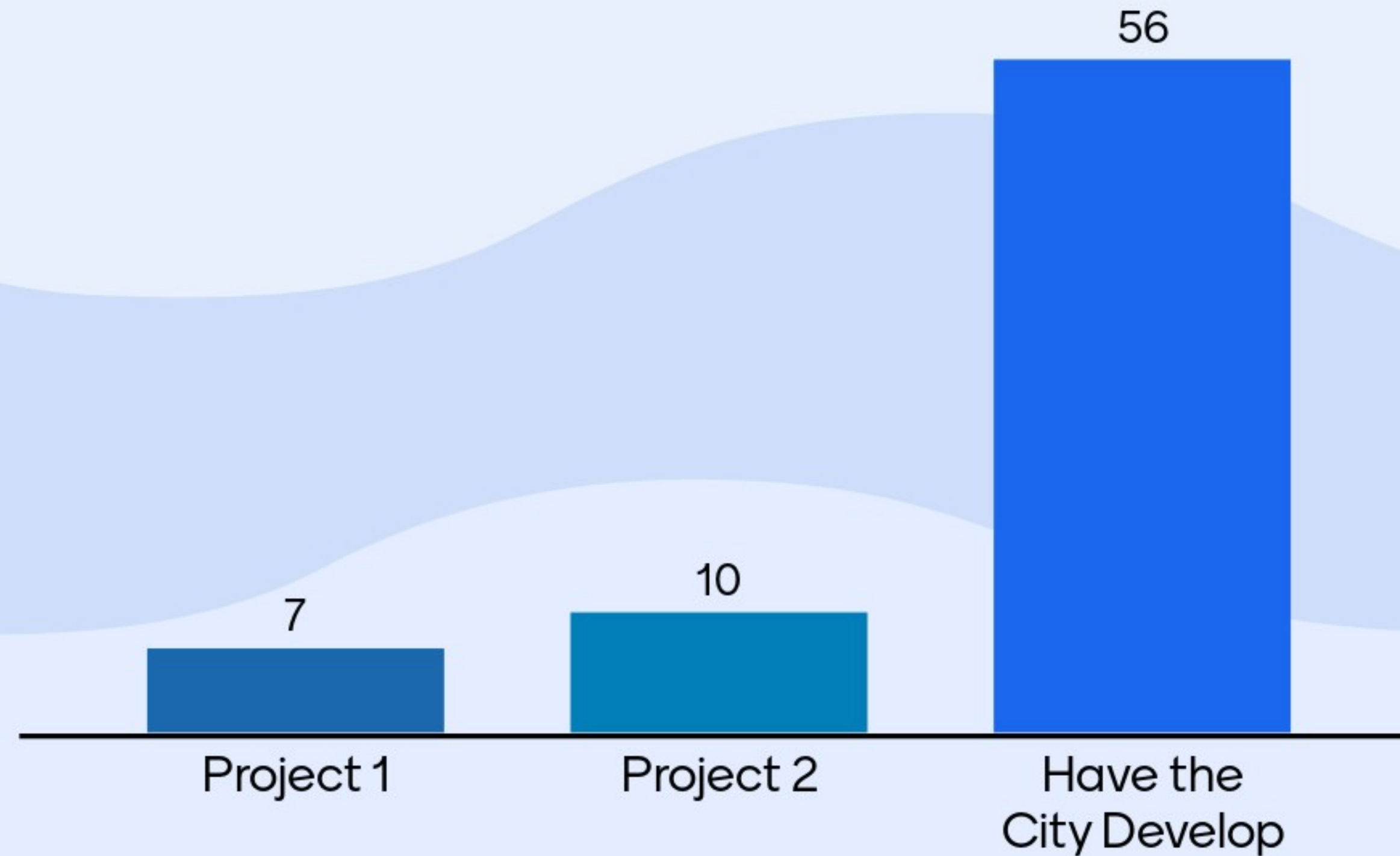


Grass Hill Estates Subdivision/ William Rancher Property

Of the following two options which would you prefer?



Of the following three options which would you prefer? Multiple Choice



Of the following four options which would you prefer?

